



P O BOX 689070
FRANKLIN, TN 37067

May 15, 2023



1219424-CSGROUP1-RTOB-0

RE:

Coverage ID #

Dear [REDACTED]:

As a follow up to our telephone conversation on May 12, 2023, you requested cancellation of your Voluntary Accidental Death and Dismemberment Insurance Coverage. Your coverage has been reduced to the amount provided at no cost to you by [REDACTED] effective August 01, 2023.

During this call a piece of personal information was obtained as verification for this request. This personal information has become part of your coverage file and is the basis for authorization to cancel your insurance. Premiums will no longer be charged to your account.

Thank you for allowing us to serve your insurance needs. If we may be of further assistance, contact our Customer Service Department toll-free at 1-(877)-309-6576 or email us at help@fmservice.com. The hours of operation are Monday through Friday 7:00 AM to 8:00 PM.

Sincerely,

Franklin Madison Group LLC
Plan Administrator
Specialist ID: CSVEND019

Go to fmservice.com to manage your insurance coverage, see your next payment date, and more.

We are continually striving to make your experience with us better. Please take a moment to complete a short online survey. We value your opinion and want to hear from you.

[<https://www.research.net/r/custform>]

Coverage ID# 754152964

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