



P O BOX 689070
FRANKLIN, TN 37067

May 15, 2023



1219424-CSGROUP1-RTOBWR-0

RE:

Coverage ID#

Dear [REDACTED]:

In our telephone conversation on May 12, 2023, you requested cancellation of your Accidental Death and Dismemberment Insurance Coverage. Based on that request, we have reduced your coverage amount provided at no cost to you by your sponsoring institution effective April 01, 2023, and premiums will no longer be charged to your account.

During our conversation, we obtained a piece of personal information as verification. This personal information has become part of your coverage file and is the basis for authorization to cancel your insurance.

A refund for \$30.00 will be requested.

Thank you for allowing us to serve your insurance needs. If we may be of further assistance, contact our Customer Service Department toll-free at 1-(877)-309-6576 or email us at help@fmservice.com. The hours of operation are Monday through Friday 7:00 AM to 8:00 PM.

Sincerely,

Franklin Madison Group LLC
Plan Administrator
Specialist ID: CSVEND432

Go to fmservice.com to manage your insurance coverage, see your next payment date, and more.

We are continually striving to make your experience with us better. Please take a moment to complete a short online survey. We value your opinion and want to hear from you.

[<https://www.research.net/r/custform>]

Coverage ID# 760478150

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