



P O BOX 689070
FRANKLIN, TN 37067

May 15, 2023



1162578-CSLTPI-PPOPTION-0

RE:

[Redacted] Coverage ID # [Redacted]

Dear [Redacted]:

As the Plan Administrator for FEDERAL INSURANCE COMPANY we are responding to your inquiry regarding premium payment for the insurance coverage referenced above.

At this time, direct billing is not available for this coverage. We are able to accept prepayment for the amount of your premium as long as you maintain an active account with your current sponsoring institution. Enclose a check for the premium amount, and include your coverage ID number on your check or money order.

Please be advised that once prepaid funds are depleted, normal billing will resume from the account we have on file.

If we may be of further assistance, please contact our Customer Service Department toll-free at 1-(888)-817-6833 or email us at help@fmsservice.com. The hours of operation are Monday through Friday 7:00 AM to 8:00 PM.

Sincerely,

Franklin Madison Group LLC
Plan Administrator
Specialist ID: JESCHWAB

*This coverage may have a benefit reduction or termination provision due to age. Please read your Insurance Coverage Document for specific details regarding your coverage.

Go to fmsservice.com to manage your insurance coverage, see your next payment date, and more.

REV 05/22 - ? - PPOPTION

734509709/1of1

