



P O BOX 689070  
FRANKLIN, TN 37067

May 15, 2023



1219424-CSGROUP1-CXLCOV-0

RE:

Coverage ID:

Dear

As a follow up to our telephone conversation on May 12, 2023, you requested cancellation of your Recuperative Care Plan. Based on that request, we have cancelled the coverage effective June 01, 2023, and premiums will not be charged to/deducted from the account on file.

During our conversation we obtained a piece of personal information as verification. This personal information has become part of the coverage file and is the basis for authorization to cancel the insurance.

If we may be of further assistance, contact our Customer Service Department toll-free at 1-(844)-295-4935 or email us at [help@fmsservice.com](mailto:help@fmsservice.com). The hours of operation are Monday through Friday 7:00 AM to 8:00 PM.

Sincerely,

Franklin Madison Group LLC  
Plan Administrator  
Specialist ID: CSVEND430

Go to [fmservice.com](https://www.fmservice.com) to manage your insurance coverage, see your next payment date, and more.

We are continually striving to make your experience with us better. Please take a moment to complete a short online survey. We value your opinion and want to hear from you.

[<https://www.research.net/r/custform>]

Coverage ID: 759178839

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