



P O BOX 689070  
FRANKLIN, TN 37067

May 15, 2023



1219424-CSGROUP1-CXLCOVWR-0

RE: Recuperative Care Plan  
Coverage ID# [REDACTED]

Dear [REDACTED]:

As a follow up to our telephone conversation on May 12, 2023, you requested cancellation of your Recuperative Care Plan. Based on that request, we have cancelled your coverage effective May 1, 2023, and premiums will not be charged to/deducted from your account.

During our conversation, we obtained a piece of personal information as verification. This personal information has become part of your coverage file and is the basis for authorization to cancel your insurance.

A refund for the May 1, 2023 premium will be requested.

Thank you for allowing us to serve your insurance needs. If we may be of further assistance, contact our Customer Service Department toll-free at 1-(877)-629-6037 or email us at [help@fmservice.com](mailto:help@fmservice.com). The hours of operation are Monday through Friday 7:00 AM to 8:00 PM.

Sincerely,

Franklin Madison Group LLC  
Plan Administrator  
Specialist ID: CSVEND024

Go to [fmservice.com](https://fmservice.com) to manage your insurance coverage, see your next payment date, and more.

REV 05/22 - ? - CXLCOVWR

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