



P O BOX 689070  
FRANKLIN, TN 37067

May 15, 2023



[Redacted]

1219425-CSGROUP5-BENE\_CHG-0

RE: [Redacted] Coverage ID# [Redacted]

Dear [Redacted]:

Thank you for your recent inquiry regarding your Accidental Death and Dismemberment Insurance Coverage. Our electronic records reflect the following named beneficiary(ies):

[Redacted]

Your most recent designation on file will be provided to the insurance carrier in the event of a claim.

If you wish to make any changes to your beneficiary designation, please complete the enclosed form and return it in the envelope provided.

Thank you for allowing us to serve your insurance needs. If we may be of further assistance, contact our Customer Service Department toll-free at 1-(877)-309-6576 or email us at help@fmservice.com. The hours of operation are Monday through Friday 7:00 AM to 8:00 PM.

Sincerely,

Franklin Madison Group LLC  
Plan Administrator  
Specialist ID: ROBOT

This coverage may have a benefit reduction or termination provision due to age. Please read your Insurance Coverage Document for specific details regarding your coverage.

Go to fmservice.com to manage your insurance coverage, see your next payment date, and more.

757696908/1012





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INSURED: [Redacted] Coverage ID# [Redacted]

PLEASE CHANGE MY BENEFICIARY DESIGNATION AS FOLLOWS:  
(Please print clearly)

BENEFICIARY: \_\_\_\_\_

BENEFICIARY: \_\_\_\_\_

BENEFICIARY: \_\_\_\_\_

SIGNATURE\*: \_\_\_\_\_ DATE: \_\_\_\_\_  
[Redacted Signature]

\*If form is returned without Primary Insured's signature, update will not be made.

We are continually striving to make your experience with us better. Please take a moment to complete a short online survey. We value your opinion and want to hear from you.

[<https://www.research.net/r/custform>]

Coverage ID: 757696908

REV 05/22 - B - BENE\_CHG

757696908/2012

