



P O BOX 689070  
FRANKLIN, TN 37067

May 15, 2023



1210499-CSGROUP1-AGE70-0

RE:

[Redacted]  
Coverage ID# [Redacted]  
[Redacted]

Dear [Redacted]:

Thank you for your recent inquiry regarding your Accidental Death and Dismemberment Insurance Coverage.

This coverage may have a benefit reduction or termination provision due to age. Please read your Insurance Coverage Document for specific details regarding your coverage.

If we may be of further assistance, contact our Customer Service Department toll-free at 1-(877)-309-6576 or email us at [help@fm-service.com](mailto:help@fm-service.com). The hours of operation are Monday through Friday 7:00 AM to 8:00 PM.

Sincerely,

Specialist ID: CSVEND203  
Franklin Madison Group LLC  
Plan Administrator

Go to [fm-service.com](http://fm-service.com) to manage your insurance coverage, see your next payment date, and more.

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